



BERESFORDTEL

June 2022



IMPORTANT

**Mandatory 10-Digit Dialing
Begins July 7, 2022**

In July 2020, the FCC adopted an order approving the designation of 988 as the 3-digit dialing code for the National Suicide Prevention Lifeline. To facilitate this, area codes across the U.S. where the 988 prefix is a working prefix and which now use 7-digit local dialing must change over to 10-digit local dialing. This includes all of South Dakota. **To complete all local calls, you will now need to dial 605 + telephone number. This applies to all calls within your area code that are currently dialed with seven digits.** Beresford Telephone's equipment has already been updated so you can start 10-digit dialing now. However, **beginning July 7, 2022, it will be MANDATORY to dial the 605-area code plus the 7-digit phone number to make local calls.** On and after this date, local calls dialed with only 7 digits will not be completed, and a recording will inform you that your call cannot be completed as dialed. You will need to hang up and dial again using the area code and the 7-digit number. In addition to changing your dialing routine, you'll also need to reprogram 7-digit local numbers to 10-digit numbers if you use speed dial or any other system that automatically makes calls for you. Some examples are: medical monitoring devices (like LifeAlert), fax machines, fire or burglar alarm and security systems, speed dialers, mobile or other phone contact lists, call forwarding settings, voicemail services and other similar functions. Make sure to update the call settings on your contact lists, home security systems, wearable alarms and calling networks within companies to ensure they continue working properly. Also, check contact info on websites, advertising materials, personal and business checks, personal or pet ID tags, and other such items to ensure the area code is included.

Please also make note that the National Suicide Prevention Lifeline number is currently 1-800-273-8255, but as of July 16, 2022, you can reach the Suicide Prevention Hotline by calling or texting 988.



Remember to dial 605 with these local numbers:

605 + 763-XXXX

605 + 372-XXXX

605 + 253-XXXX

605 + 751-XXXX

605 + 300-XXXX

605 + 957-XXXX



When is it Time for a New Router?

Your router works hard for you, and like anything else, it can and will eventually wear out. But sometimes, it can be hard to know if you need to replace or upgrade your wireless router. Here are a few indications that it may be time for an upgrade.

- > How old is your router? Many experts say the life expectancy of routers can range from 3-5 years.
- > The speed of your internet connection seems slower than it used to be. One common reason for that is an outdated router.
- > If your router keeps disconnecting you, especially when you've had a reliable connection in the past, this could be a sign that your wireless router is degrading and it's time to update.
- > Not all wireless routers, specifically older routers, offer security & firmware updates. For better protection of your family's online safety and home network security, upgrading the router is a good start.

BeresfordTel now gives you the option to lease a wireless router with enhanced WiFi for just \$8.95/month. With this router, you will receive a secure connection with firmware updates included. If you do have trouble, our technicians can log into your router to diagnose the problem usually without having to come to your location, and if your router becomes disabled (not due to customer negligence or damage), BeresfordTel will replace it at no charge to you.

When it's time to upgrade your router, please give us a call at 605/763-2500.

BeresfordTel is your local source for telephone, internet and cable TV services, plus we install over-the-air TV antennas, surveillance systems, and carry a variety of retail items. Our story began in 1900 when Beresford Telephone Company, then owned Morris & Tina Ryan, was granted a public utility franchise. The City of Beresford purchased the company in 1924 & we have been municipally operated ever since. After many decades of technological progress & growth, BeresfordTel now provides fiber optic internet service to 100% of our customers and was recently awarded the title of "Gig-Certified Provider"! We are proud to deliver state-of-the art technology to our customers, while keeping the personal, hometown customer service you just don't get from larger companies. We've grown a lot over the past 98 years, but will never outgrow our appreciation of our great customers. We know that we wouldn't be here without you.

Thank you!

Find Your Number for a Bill Credit!



Find your phone, Internet or cable number somewhere in our newsletter and win a \$10 credit on your next bill! We have hidden randomly selected numbers of two customers somewhere in this newsletter. If you find your number, call our office at 605/763-2500 by June 20th to verify & we'll add a \$10.00 credit on your next bill.



**GIG-CERTIFIED
PROVIDER**

**Beresford Municipal Telephone,
Internet & Cablevision
120 E. Main Street
Beresford, SD 57004**

**Hours: Monday - Friday
8:00 a.m. - 5:00 p.m.
605/763-2500**



www.BeresfordTel.com 763-0376